GDT

ON-DEMAND ENGINEERING

Fast, Cost-Effective Access to the Engineering Skillsets You Need

Get flexible access to cost-effective onsite engineering support when and where you need it. GDT offers qualified, engineering expertise in more than 120 countries with aggressive service level agreements (SLAs), so you can get the right engineering support as early as the next business day for as long as you want.

GDT On-Demand Engineering enables your IT organization to scale to meet evolving needs, from project services to outage response to data center moves.

THE EXPERTISE YOU NEED WHEN YOU NEED IT

Adjust quickly to accommodate fluctuating in-house IT demands and accelerate business results by using the temporary services of GDT On-Demand Engineering. When you need specialized engineering skillsets, here's how GDT engineers can provide support:

· Data center, networking, security, collaboration, and productivity

· Project services for scheduled work

· Equipment installations, moves, additions, changes, and disposal

· Incident and outage response

· On-demand labor for day-to-day tasks

· Media handling, performance management, and administration

STREAMLINED INTERNATIONAL DISPATCH & STANDARDIZED BILLING

At your discretion, dispatch layer-one engineers to the locations of your choice. The On-Demand Engineering service is simple to use with its user-friendly portal and rate cards that ensure price transparency. Once you're set up in the GDT ticketing portal, simply log in, make your request and, in as quickly as 24 hours, your engineering resource will be available without any surprise charges and convenient monthly invoicing.

THE ADVANTAGES OF ON-DEMAND ENGINEERING

Global Reach, Local Presence

Deploy our engineering force in more than 100 countries consistently with a next-business-day SLO.

Granular Billing

We have the flexibility to bill by the half-hour, hour, day, week, or project – depending on your specific requirements.

Flexible Deployment & Duration

Engage us a month or a day before your project. GDT engineers can be on-site for hours or days, whatever you require.

Single Point of Contact

Our extensive global network eliminates the need for you to hire and manage multiple providers.

GDT Software & Support Services

The GDT Software & Support Services team helps you do more with your IT investments. GDT helps businesses transform software and maintenance contracts into strategic enablers that accelerate business outcomes through our comprehensive buying models, resources, platforms, and lifecycle services. GDT partners with you to custom-build agreements that directly support your business objectives and fuel value by enabling your business to expedite time-to-value, control costs, mitigate risk, and streamline operations.

CONTACT US TODAY

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